

Ensure a rapid, trouble-free mainframe installation with PSR ServerAssure.

PSR ServerAssure is our exclusive process for ensuring your new mainframe is ready to run, without incident, starting the day you go into production. Whether you have an in-place mainframe upgrade or purchase an entirely new unit, with ServerAssure you'll have the peace of mind that comes with knowing your new CPU arrives preconfigured, preintegrated and pretested to run with your OS, applications and storage.



In-place upgrades: Ensure your existing OS will function on your new CPU.

To support your in-place upgrade we restore a backup image of your OS to a similar z9 or z10 server at our data center—so that you can perform verification and acceptance testing, via remote dial-up or Internet connection, ahead of the physical upgrade at your site.

New unit upgrades: Prestage and pretest everything at our data center, before delivery to yours.

For new unit upgrades IBM ships your mainframe to our ServerAssure center, where we run a full range of operability, microcode verification, diagnostic and configuration tests. Then we restore a backup of your existing system to your new CPU, and preintegrate your system with your applications, network connections and channel-attached peripheral devices. (Our ServerAssure Center is fully equipped with IBM System z servers, storage servers, tape drives, peripherals and more—so we can duplicate your infrastructure for a flawless integration.) You're free to conduct your own unlimited acceptance tests—remotely, or in person—and to verify that all third-party authorization keys are functional. Finally we arrive on-site to train your staff, and to implement your new CPU for a smooth and event-free cutover.

Be productive immediately – and eliminate typical upgrade hassles.

Because your new system has been fully tested, configured, integrated, tuned and optimized in advance, you get all the performance your new system has to offer, the moment you switch it on. And you'll eliminate the anxiety, the risk, the staff burden, the unplanned downtime, and the hidden costs typically associated with mainframe installation.

Realize maximum value from your warranty — and avoid costly double-charges.

With ServerAssure you don't waste weeks or months of your warranty on preproduction testing and configuration: all testing and configuration takes place at our site, before the system is installed at your site and the warranty period begins. Plus you avoid double software and hardware maintenance charges because your old and new mainframes are never installed at the same time.

Get full support for a smooth start. ServerAssure includes 30 days of post-production, 24/7, one-hour response time support from the PSR Systems Manager who configured your system—and who knows your mainframe and data center inside-out.

Ask our customers: PSR ServerAssure is the shortest, most painless path between you and the installation of a new IBM mainframe. And ServerAssure is included as part of our low-cost mainframe upgrade or purchase pricing. For more information contact PSR at 800-692-4777.

“Getting a new processor through PSR was the single smoothest, most uneventful upgrade implementation of my 37-year career.”

Freddie Robinson
Director of Technical Services
University of Miami

PSR

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