



# Mainframe Disaster Recovery Services



## About PSR

PSR has been conducting mainframe disaster recovery tests since our founding in 1981. We have been users at most disaster recovery centers and decided to open our own after constantly facing problems scheduling tests and waiting for equipment availability. Support personnel often did not even know what a mainframe looked like.

We wanted to provide something better: Affordable and reliable disaster recovery designed specifically for mainframe environments. We think we have accomplished that goal and invite you to learn more about PSR's Mainframe Disaster Recovery Services.

***Mainframes are our only business!***

## Flexible Mainframe Disaster Recovery Services

PSR Mainframe Disaster Recovery Services were developed by Systems Programmers who were frustrated with their test and recovery experiences at major providers. PSR offers multiple Disaster Recovery Plan Subscriptions that fit whatever your particular requirements and time frame may be.

**We are so confident in our services that we offer a free, no-obligation trial recovery.**

## PSR Mainframe Disaster Recovery Features

- **A dedicated PSR Senior Systems Programmer who knows your environment and can recover your system:** This is especially important if your primary systems programmer is not available. Eight hours of time with a PSR systems programmer is allocated to you for each test, or 16 hours per year.
- **The ability to ship us physical tape or have us host your virtual tape:** There is no need for you to come on-site for disaster recovery if you don't want to.
- **Generous and flexible test time:** We allocate 48 hours and two tests a year, but if you ever need more time, another day, or another test, we'll do it at no charge. Our experience is that our customers are reasonable, and so are we.
- **Flexible test scheduling:** We don't oversubscribe our data center. We have offered disaster recovery services for over 10 years and have never had an issue with scheduling tests.
- **Test time = real testing:** Our time to prepare for your test and to scrub your data is not counted as part of your test time.
- **Support of current and back-leveled software:** We won't take you on board unless we can support you, and we would never force you out due to unsupported software.

- **Ability to use PSR's equipment, locate your own equipment here at PSR (mainframe, storage, virtual tape), or a combination of the two:** If your requirements change, we are very flexible and inexpensive. Most likely there will be no charge.
- **PSR-provided bandwidth connectivity for remote testing:** You can use PSR's network or add your own dedicated connections and Secure VPN tunnels using multiple providers.

## The PSR Difference

PSR's Mainframe Disaster Recovery Services are typically far less expensive than other major providers and far more flexible. While we support the mainframe for disaster recovery, you can place other platform equipment needed for recovery at PSR.

Some clients use PSR for mainframe disaster recovery only because of our pricing and flexibility while using others to recover other platforms. PSR's Data Center Environment is fully capable of recovering almost all mainframe environments. Services are provided from either our Canton, MA or Chattanooga, TN locations – these data centers have bandwidth connections and provide backup for each other.

Pricing is based on the length of your commitment and billed as a monthly fee. All disaster recovery subscriptions can be terminated without penalty (except for any customer-specific equipment) if you migrate off the mainframe. If you require new hardware such as Virtual Tape, we can bundle that into the monthly subscription fee, allowing you to avoid a capital expense.

We always use the latest N-1 type hardware for our disaster recovery, meaning you are always fully supported. Our SOC 2 -Type II Audit report is available upon request.

## Contact Us:

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Are you frustrated with your current disaster recovery solution? Take advantage of a complimentary trial recovery from PSR.